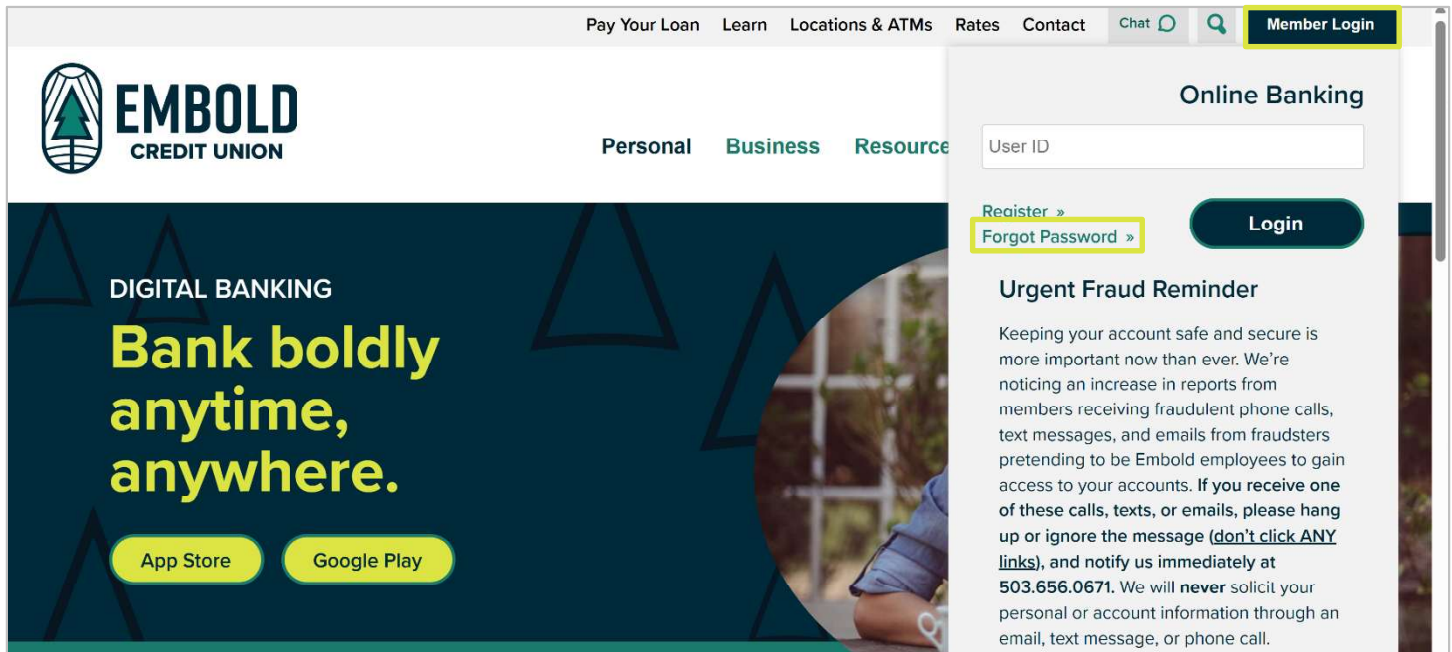


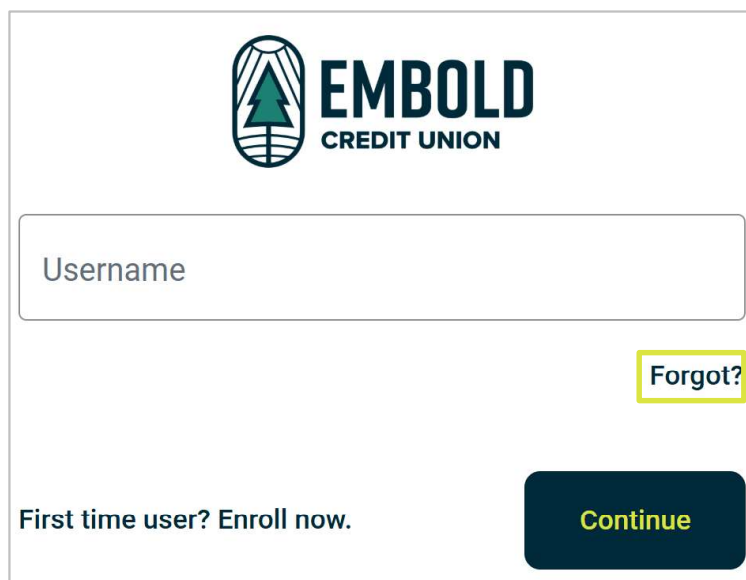
Account Recovery

Use these steps to reset your password.

1. Navigate to our website. Click **Member Login**.



2. Select **Forgot Password**. You can also click **Forgot?** on the Username and Password screen.
3. Enter your **username** and **email address**.
IMPORTANT: Email must match what is on file.



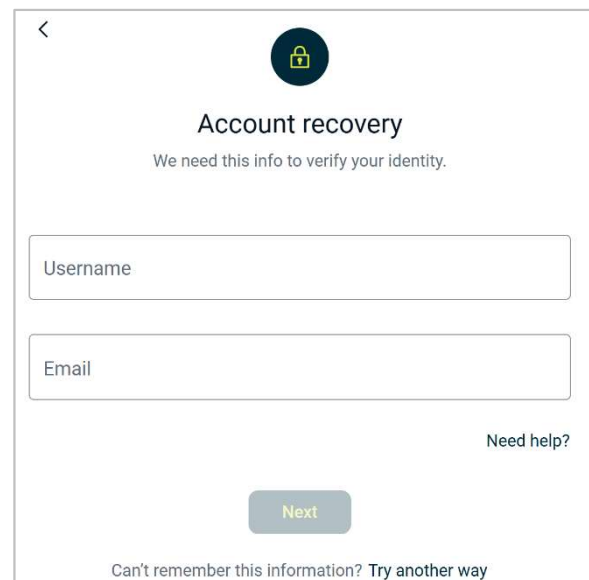
EMBOLD CREDIT UNION

Username

[Forgot?](#)

First time user? Enroll now.

Continue



Account recovery

We need this info to verify your identity.

Username

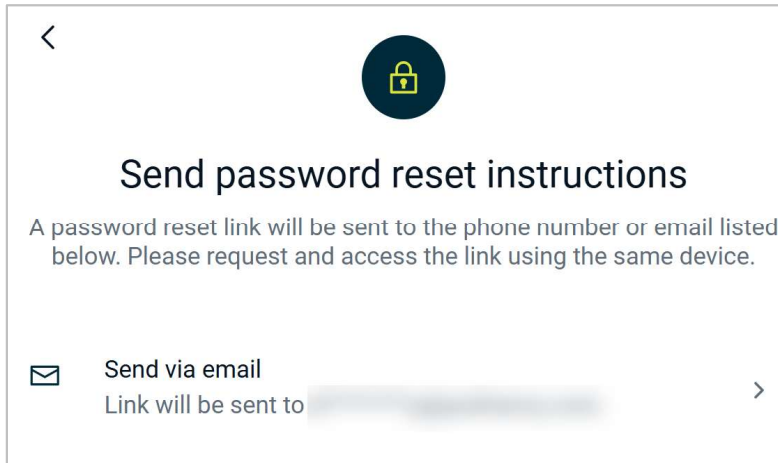
Email

[Need help?](#)

Next

Can't remember this information? [Try another way](#)

5. Choose to receive your instructions via email or text.



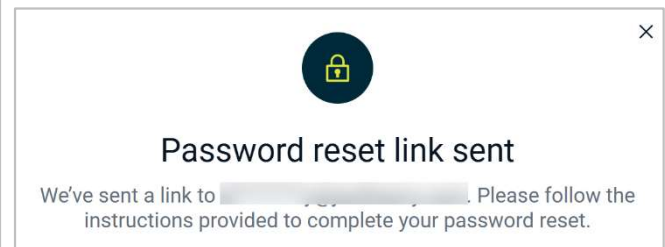
<



Send password reset instructions

A password reset link will be sent to the phone number or email listed below. Please request and access the link using the same device.

 Send via email
Link will be sent to  >



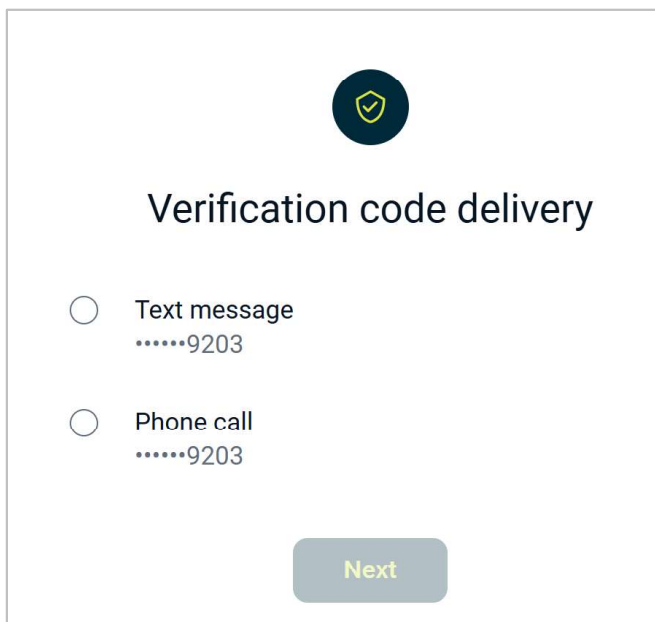


Password reset link sent

We've sent a link to . Please follow the instructions provided to complete your password reset.

×

6. **Email:** Open your email. Your username will appear in the email body. Click **Reset Password**.
- Text:** Open your text and tap the link.
7. You will be prompted to complete multi-factor authentication (MFA). The MFA options will vary depending on which verification method(s) you have established.



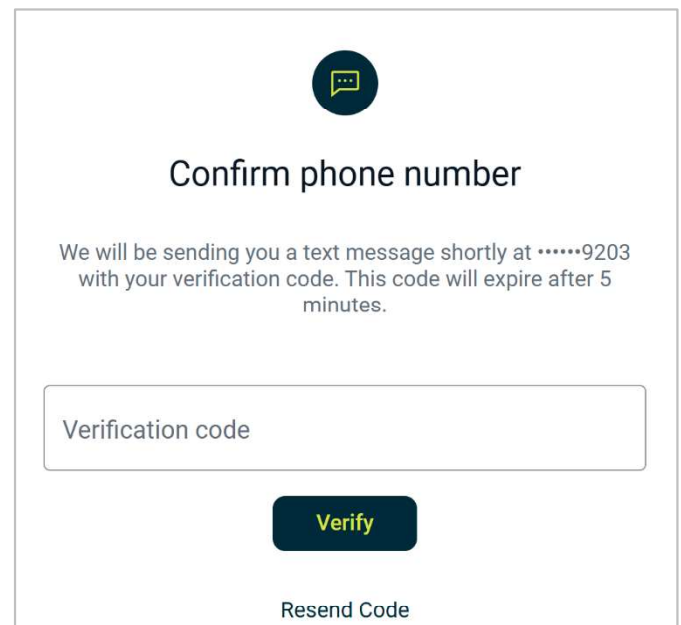


Verification code delivery

☐ Text message
.....9203

☐ Phone call
.....9203

Next





Confirm phone number

We will be sending you a text message shortly at9203 with your verification code. This code will expire after 5 minutes.

Verification code

Verify

Resend Code

8. Create a new password and click **Update**.
9. You may now log in.



Reset password

Login for embold.user

Show rules

Update