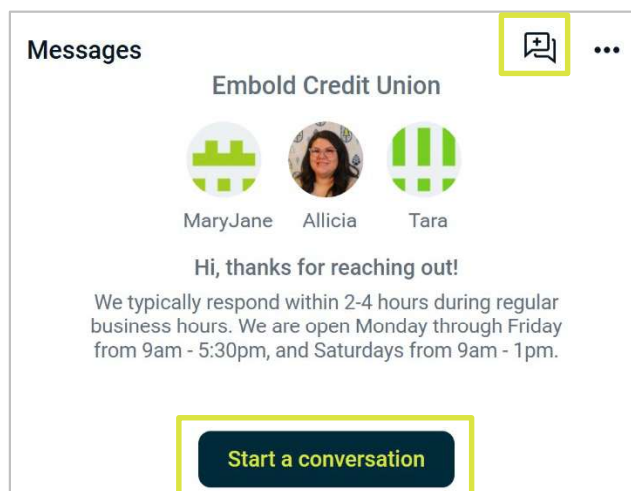
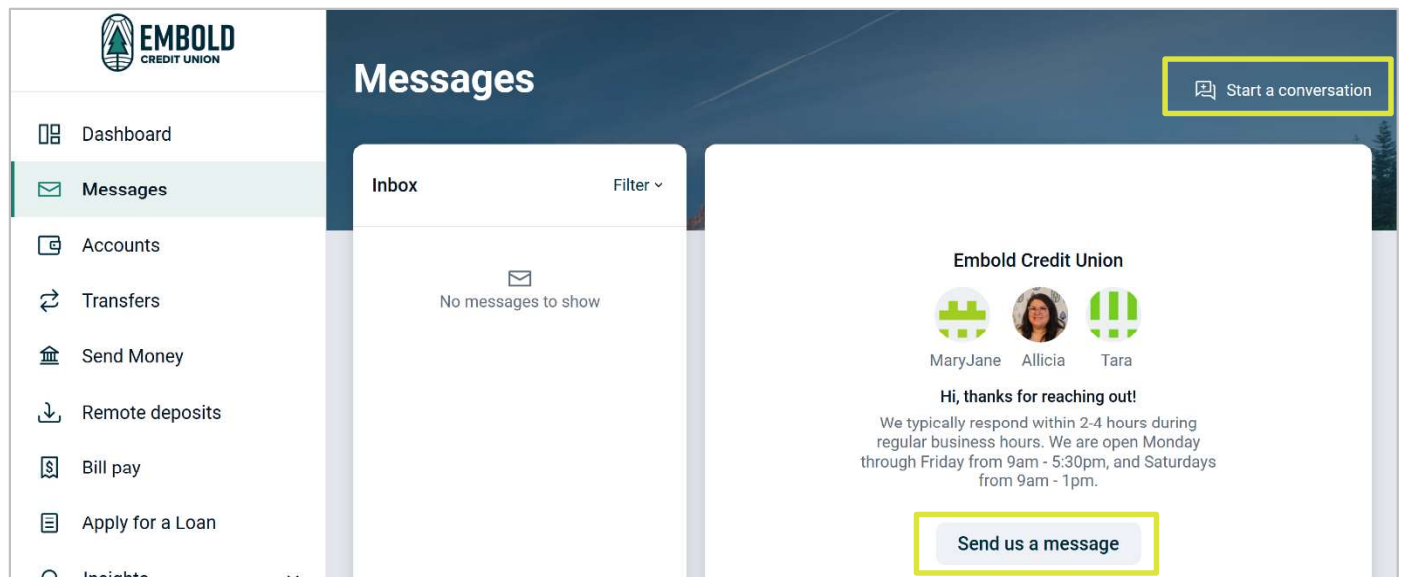
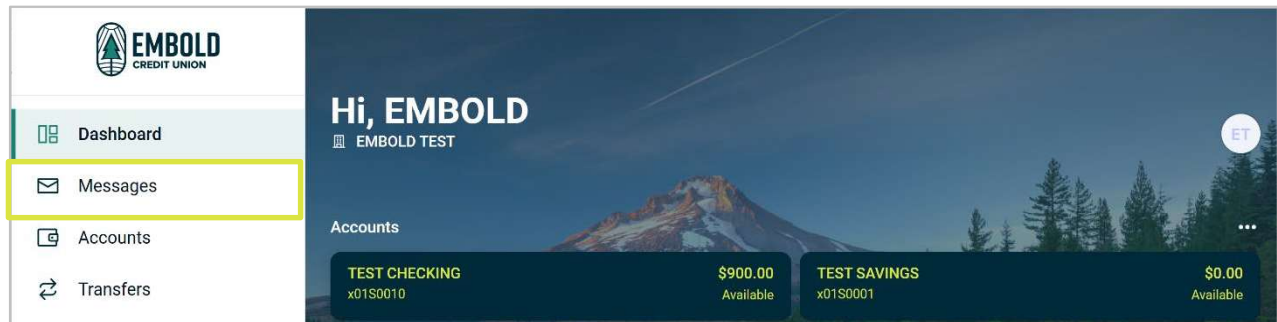


Messages

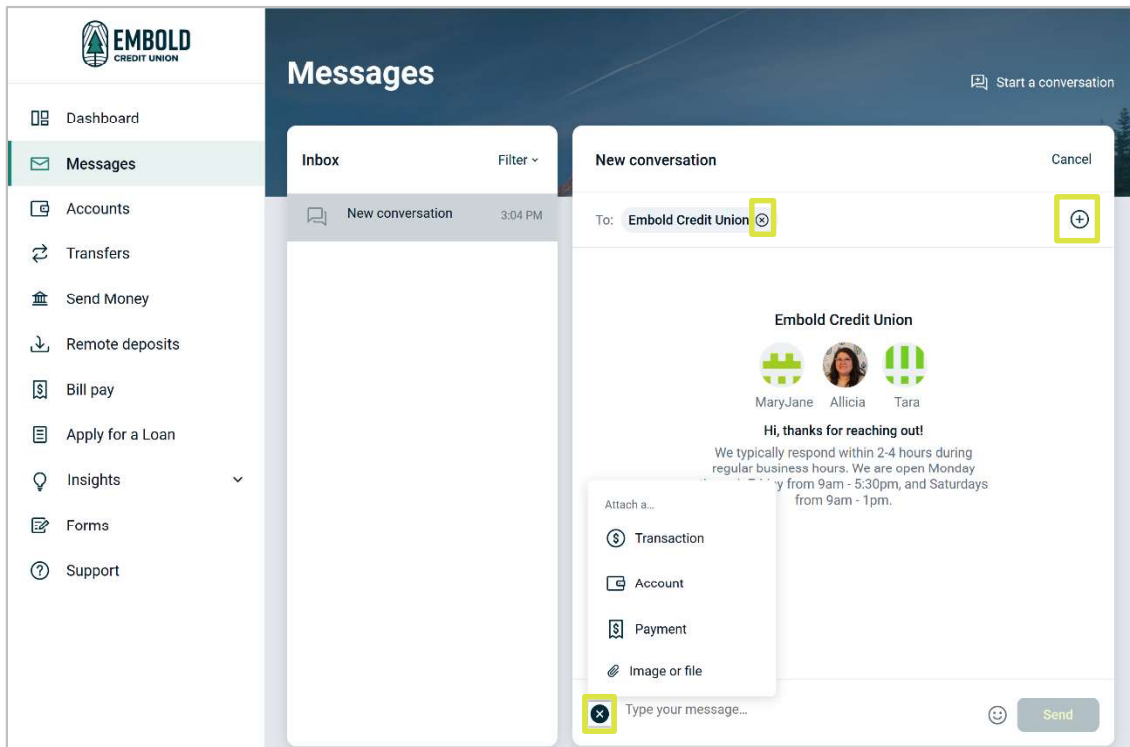
Use this module to start a conversation with the institution, review alerts, and access informational messages from the institution.

Start a Conversation

1. Select **Messages** from the navigation pane or navigate to the **Messages** card on the Dashboard and click the **Start a Conversation** icon.



- Embold Credit Union will default as the recipient. For business users - click the **x** to remove Embold or click the **+** to add another user from your business.
- Type your message in the field. Click the **+** to add transaction, account, or payment details to your message. You can also attach images or other files.
- Click **Send** when done.



Close/Delete a Message

Click the **i** to close a conversation. Closing a conversation deletes it.

